



VIA EMAIL: FCARegistry-CAFGreffe@cas-satj.gc.ca

Aug 8, 2022

The Judicial Administrator
Federal Court of Appeal
90 Sparks Street, Main floor
Ottawa, Ontario
K1A 0H9

Dear Sir/Madam:

Re: *Air Passenger Rights v Attorney General of Canada*
Court File No.:A-102-20

This letter is in response to paragraph 5 of the Court's July 19, 2022 Order. Please bring this letter to Gleason J.A's attention.

The Agency is disclosing the private Twitter messages and messages received over the CTA's Info email account from passengers about cancelled flights over the period in respect of which disclosure was ordered.


Pending the Court's disposition of the Agency's motion for a confidentiality order in relation to this material, the Agency is disclosing a redacted version of the disclosure package to the parties and the Court, and an unredacted version (highlighted) to the Court. In both versions, the legislative provision which requires the information to be treated as confidential is indicated at the top of the page.

The vast majority of the redactions were made are in relation to the principles set out section 19(1) of the *Access to Information Act*. The information redacted contains personal information such as names, addresses, phone numbers, email addresses, age, sex, marital or family status, citizenship, health, employment status, as well as credit card, banking and booking information. With few exceptions, the redactions are small, self-evident and should not affect the readability of the material. There are a few instances where large redactions were necessary: a doctor's note on pages 824, 825, 834 and 835; a phone bill on pages 772 to 779 and; a credit card statement on pages 780 to 785.

Some redactions were also made in relation to the principles set out in sections 20(1) of the *Access to Information Act*. The information redacted contains third party information that is commercial in nature, more specifically settlement offers from carriers to passengers. This

information is consistently treated as confidential by carriers and the Agency. Those redactions can be found at pages 20, 21, 34, 35, 36, 42, 43, 65, 99, 134, 135, 137, 138, 1015, 1016, 1079 and 1099.

Sincerely,



Kevin Shaar
Counsel
Legal Services Directorate
Canadian Transportation Agency
15 Eddy Street, 19th Floor
Gatineau, Quebec K1A 0N9
Tel: 613-894-4260
Fax: 819-953-9269
Email: Kevin.Shaar@otc-cta.gc.ca
Email: Servicesjuridiques.LegalServices@otc-cta.gc.ca

c.c.: Simon Lin, Counsel for the Applicant, via email: simonlin@evolinklaw.com

c.c.: Sandy Graham and Lorne Ptack, Counsel for the Attorney General of Canada,
via email: sandy.graham@justice.gc.ca, Lorne.Ptack@justice.gc.ca